



CUSTOMER SERVICE: 1300 317 517

Anytime of the day or night dedicated Small Business support specialists.
Flexibility to downgrade/upgrade your plan at no extra cost.

Top 30 International Destination

Destination	Rate/min	Destination	Rate/min	Destination	Rate/min
Austria	\$0.44	HongKong	\$0.15	Portugal	\$0.81
Belgium	\$0.46	Ireland	\$0.15	Russia	\$0.81
Brazil	\$0.76	Israel	\$0.32	Singapore	\$0.34
Canada	\$0.15	Italy	\$0.29	South Africa	\$0.52
Chile	\$0.67	Japan	\$0.29	Spain	\$0.44
China	\$0.33	Korea South	\$0.62	Sweden	\$0.39
Denmark	\$0.46	Malaysia	\$0.40	Switzerland	\$0.37
Finland	\$0.52	Netherlands	\$0.34	Taiwan	\$0.50
France	\$0.33	New Zealand	\$0.15	Thailand	\$0.62
Germany	\$0.25	Norway	\$0.46	UK	\$0.15
Greece	\$0.39	Poland	\$0.67	USA	\$0.15

Notes:

- 22 cents flagfall is applicable on all timed calls.
- These rates are only available to business customers who preselect their nominated fixed lines to Novel Telecom
- Novel Telecom reserves the right to vary conditions of use and withdraw any part of the offer at any time without notice. Rates current as at 09 August 09.
- Rates are inclusive of GST, rounded to the nearest cent and are subject to change at any time.
- Where indicated International calls are capped for the first 10 minutes, after which the standard per minute rate applies. Available 24 hours, 7 days a week. Calls to International Mobiles, Premium Rated Services (PRS) and Audiotext Services are charged at \$0.40 per minute in addition to the standard per minute rates. Capped rates do not apply to international mobiles, PRS or audiotext.
- Local PSTN data calls will be charged at \$0.28 incl. GST
- Line rental charges are based on the type of line rental access established with your previous carrier.
- This plan is subject to commitment period of 12/24 months
- Early termination of this plan can incur a fee of 275 inclusive GST.
- For any destination not listed above or for any further information please visit our website www.Novel Telecom.com.au or contact Customer Service on 1300 317 517